

Dear Health First Colorado Member Guardian:

This letter is about the Health First Colorado Member [Member Name], for whom you are listed as the legal guardian. Your member has been randomly chosen from a list of Colorado residents receiving long-term services and supports to participate in a survey called *National Core Indicators - Aging and Disabilities (NCI-AD)*. As the legal guardian of this member, we would like your permission for this person to take part in this survey.

By participating in the survey, they will have an exciting and important opportunity to tell us how they feel and share their ideas about their Home and Community-Based (HCBS) waiver services and supports. Their opinion will be used to help make Colorado HCBS waiver services and supports better.

The member does **NOT** have to take the survey. **Your decision will not affect their services or benefits in any way.**

### What to expect if you choose to participate:



All the information you tell us will be kept private. Your answers to questions will not be shared with your providers, case manager, or others.



Surveys are 30 to 45 minutes long.



An interviewer from Vital Research may call you between September 2024 and May 2025 to do the survey. All survey interviewers are trained in Colorado mandated reporting laws.



Say yes, and the interviewer will schedule a meeting with you in-person, via telephone, or through Zoom video. You get to choose!



During the interview, you will be asked to share opinions, give feedback, and talk about your experiences with your services.

## Opt-in or Opt-Out of Your Survey



To schedule your survey or opt-out, scan the QR Code, and enter your survey access code: [VRID].

By selecting "yes," you'll be on your way to sharing your thoughts!

By selecting "no," you will be removed from our contact list, and will not be contacted.

To learn more about this project, please visit:



<https://hcpf.colorado.gov/nci-survey>  
<https://vitalresearch.com/colorado/nci/>

If you have any questions or would like additional information, please call Vital Research toll-free at 1-888-833-9956 or call the state relay at 711.

Sincerely,

*Rachel Newton*

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**COLORADO**  
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